
waste charges and services

effective 1 July 2017

(prices subject to change)



welcome to our resource recovery centres

At SUEZ, we make it easy for our customers to put their waste to good use. We find smart and reliable solutions to collect, recover and recycle waste into valuable resources.

Our centres provide recycling, resource recovery, solid waste processing and disposal services to council, commercial and industrial customers, as well as small businesses and households.

For more information please visit suez.com.au

Safety

Safety instructions are for the protection of everybody and must be followed at all times. Whilst on site we ask that you:



Adhere to
speed limits



Footwear must
be worn



No smoking
at any time



Keep children and
pets inside vehicles



Place your waste
in marked areas



Take care
unloading

- Truck drivers must ensure that their vehicles are on level ground before tipping
- In case of rollover, it is recommended that truck drivers have their seatbelts on during the tipping process
- Before leaving the tipping area, the rear doors of vehicles must be closed and hoists lowered
- No tip-over axle trailers are permitted on landfill sites

Assistance for elderly and physically disabled

- Assistance for elderly or physically disabled customers who need help in unloading their vehicles can be provided if organized prior to arrival

Before your visit, please call Customer Service on **1300 651 116** to arrange for assistance.

Hand or manual unloading of waste (fenced side of pit)

Deep pits/bins may present a fall hazard. Please read these instructions carefully before using the facility.

Follow instructions from staff



Park 1 metre from fence and unload



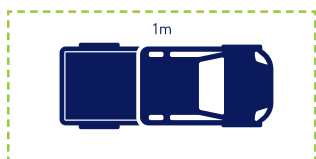
DO NOT climb or stand on vehicles



DO NOT climb or stand on fence



Stay within 1 metre of your vehicle



Look out for other vehicles



Our pricing policy

- Please declare all wastes and recyclable materials upon arrival at the weighbridge
- All vehicles are weighed in and out to calculate the net weight disposed. Weight is rounded to the nearest 20kg
Prices are set according to the waste type. Most wastes are charged by weight. However, certain items are charged by quantity. Please refer to the pricing table and acceptance criteria for further information
- A minimum charge applies to all chargeable waste loads
- When the minimum charge has been exceeded, a two-tiered tonnage rate applies for chargeable waste. Tonnage rates for the same waste type vary according to load weight
- Higher charges apply to bulky, special and difficult to handle wastes
- The Goods and Services Tax (GST), and if applicable the Section 88 Waste Levy are included in waste charges
- Non-account customers paying by cash are required to leave a cash deposit, based on an estimate tare weight of their vehicle, before disposing of their wastes
- Non-account customers paying by credit card or EFTPOS may be required to leave some form of recognised identification or deposit at the weighbridge until their transaction has been completed
- SUEZ reserves the right to alter prices at any time

Payment arrangements

Cash*, EFTPOS and credit cards (Visa and Mastercard only) are accepted. The minimum EFTPOS and credit card transaction is \$15.00. Cheques are not accepted.

Customers with minimum transactions of \$500 per month may be eligible to open an account. Please call 1300 651 116 for further information.

*Cash is not accepted at Kemps Creek. At Seven Hills, cash is only accepted between 6am and 5pm.

acceptance criteria

Free materials

E-waste

E-waste (limited to televisions, computers and computer peripherals) are accepted from residents and small businesses at Belrose, Eastern Creek, Lucas Heights, Ryde, Seven Hills, Spring Farm and Wetherill Park. A limit of 15 items per transaction applies.

Paper and cardboard

Clean newspapers, writing papers, books (hard and soft cover) and cardboard boxes accepted.

Sump oil

Accepted in household quantities.

Vehicle batteries

Accepted at all centres.

You can minimise your waste disposal costs by separating those materials that can be disposed of free of charge from chargeable wastes. Please note acceptance conditions apply at some centres.

Chargeable materials

Asbestos

Asbestos is accepted at Elizabeth Drive and Lucas Heights. Small quantities of asbestos that can be hand unloaded is also accepted at Wetherill Park. Please contact our Customer Service Centre on 1300 651 116 for acceptance criteria and further information.

Cans

Aluminium and steel cans are accepted at all centres and charged at \$190.00 per tonne. A minimum charge of \$36.00 applies.

Dry material

Mixed quantities of general waste including household junk, furniture, mixed paper, plastic, glass, metal, timber, office partitioning and other dry material. Loads must not contain asbestos, food, plant matter or liquids. Loads containing garden organics and/or food waste will be charged at the wet waste rate.

Excluded wastes

Any material that does not meet our conditions of acceptance will be excluded. This includes radioactive, clinical and quarantine wastes and goods labelled as dangerous. This information can be taken as an indication of acceptance criteria. However, acceptance conditions may vary due to changes in licence and operating conditions. Please contact Customer Service on 1300 651 116 for the latest information.

Expanded plastics (eg polystyrene)

Expanded plastics are accepted at all sites. A minimum charge of \$90.00 applies.

Fire extinguishers and gas cylinders

LPG and fire extinguishers up to 9kg each are accepted, at a charge of \$2.50 per 1kg of total container capacity. A limit of 2 cylinders per day applies. LPG car cylinders are not accepted.

Glass bottles and jars

Glass bottles and jars are accepted and charged as dry waste.

Garden organics

Tree branches, grass clippings, prunings and weeds are accepted for mulching and composting if pre-sorted from mixed waste and excessive amounts of soil. Tree branches must be less than 2 metres in length and 15 centimetres in diameter, this does not apply at Eastern Creek and Lucas Heights.

Loads containing materials such as bricks, metal or general rubbish will be charged as mixed waste.

● Untreated timber

Crates, pallets, hardwood fences and untreated timber only. Must not contain CCA treated or lead painted timber, particle board or MDF. No metal, plastic, concrete or brick contamination

● Tree trunks and roots

Stumps and branches under 15 centimetres in diameter and 3 meters in length are accepted.

Material exceeding these dimensions is accepted for disposal at Lucas Heights and is charged as mixed waste.

Mattresses

Mattresses are charged at \$65.00 each. An ensemble is charged as two mattresses. Limit of one ensemble or two individual mattresses per visit. Please call Customer Service on 1300 651 116 for disposal of larger quantities.

Paint (household quantities)

Charges apply to container size, not the amount of paint in the container. Paint is charged at \$4.50 per 1 litre of container capacity with a minimum charge of \$7.50.

Water or oil based paint only. No thinners, solvents or paint related products. Water based paints and oil based paints must be kept separate. Phone 1300 651 116 for more information. Label all paint containers. Other wastes are not accepted in the paint disposal area.

Security waste (eg expired food stock) and special waste (eg asbestos sheeting, SMF, dusty waste and bulky loads)

For acceptance criteria and further information please phone our Customer Service Centre on 1300 651 116.

Separated bricks, concrete (unreinforced only), roof tiles and terracotta pipes

Sorted loads accepted at Eastern Creek and Lucas Heights. Maximum size 70 centimetres in any one direction.

Scrap metals

Ferrous (eg. steel) and non-ferrous (eg. aluminium, brass, copper, stainless steel) are accepted. Size limitations apply at some sites.

Whitegood items (eg. fridges, stoves, washing machines) and metal rims from tyres are accepted.

Car bodies accepted at Lucas Heights. Fuel tanks and car batteries must be removed. All fluids, including oil, from car bodies and drums must be drained.

Centres cannot accept sealed containers (drums) and large reinforced steel items.

Scrap metals are charged at \$190.00 per tonne – a minimum charge of \$36.00 applies.

Wet material (eg mixed waste containing food)

Mixed quantities of general waste that may include food and garden organics.

Whole car tyres

Up to 5 whole car tyres without the metal rims will be accepted per visit, and charged at \$30.00 each.

The NSW EPA provides free drop off centres for old or left over paints and household chemicals.

For further information contact the Environment Line on 131 555.

our resource recovery centres

Charges applicable from 1 July 2017

Please refer to the acceptance criteria page or visit suez.com.au for more details as conditions may apply at some centres. All disposal charges include 10% GST, and if applicable the Section 88 Waste Levy of \$138.20 per tonne.

Waste Type (Dollars per tonne for loads over or equal to 500kg)	Artarmon \$/tonne	Auburn \$/tonne	Belrose \$/tonne	Rockdale \$/tonne	Ryde \$/tonne	Seven Hills \$/tonne	Wetherill Park \$/tonne
Putrescible material	\$382.00	\$375.00	\$382.00	\$382.00	\$375.00	\$375.00	\$375.00
Dry material	\$375.00	\$352.00	\$375.00	\$375.00	\$352.00	\$352.00	\$352.00
Garden organics	○	○	\$274.00	\$230.00	\$230.00	\$230.00	○
- Untreated timber	○	○	\$274.00	\$230.00	\$230.00	○	○
- Tree trunks and roots	○	○	○	○	○	○	○
Separated bricks, concrete, roof tiles, terracotta pipes	✘	○	✘	○	✘	✘	✘
Expanded plastics (eg polystyrene) when load has > 25% by volume	\$1,690.00	\$1,690.00	\$1,690.00	\$1,690.00	\$1,690.00	\$1,690.00	\$1,690.00
Dollars per tonne for loads under 500kg							
Putrescible material	\$418.00	\$408.00	\$418.00	\$418.00	\$406.00	\$406.00	\$406.00
Dry material	\$403.00	\$369.00	\$403.00	\$403.00	\$369.00	\$369.00	\$369.00
Garden organics	○	○	\$296.00	\$246.00	\$246.00	\$246.00	○
- Untreated timber	○	○	\$296.00	\$246.00	\$246.00	○	○
Minimum charges*							
Putrescible and dry material	\$72.00	\$67.00	\$72.00	\$72.00	\$67.00	\$67.00	\$67.00
Garden organics	○	○	\$63.00	\$58.00	\$53.00	\$53.00	○

○ Wet/dry material charges apply

✘ Not accepted

* Wetherill Park minimum charge applies only to the general public

our resource recovery parks

Charges applicable from 1 July 2017

Please refer to the acceptance criteria page or visit suez.com.au for more details as conditions may apply at some centres. All disposal charges include 10% GST, and if applicable the Section 88 Waste Levy of \$138.20 per tonne.

Waste Type (Dollars per tonne for loads over or equal to 500kg)	Eastern Creek# \$/tonne	Lucas Heights \$/tonne	Spring Farm \$/tonne
Putrescible material	\$375.00	\$350.00	\$375.00
Dry material	\$352.00	\$348.00	\$375.00
Garden organics	\$204.00	\$204.00	\$230.00
- Untreated timber	\$198.00	\$198.00	○
- Tree trunks and roots	\$204.00	\$204.00	○
Separated bricks, concrete, roof tiles, terracotta pipes	\$174.00	\$174.00	○
Expanded plastics (eg polystyrene) when load has > 25% by volume	×	\$1,390.00	\$1,690.00
Dollars per tonne for loads under 500kg			
Putrescible material	\$406.00	\$362.00	\$406.00
Dry material	\$369.00	\$359.00	\$406.00
Garden organics	\$242.00	\$242.00	\$246.00
- Untreated timber	\$235.00	\$235.00	○
Minimum charges			
Putrescible and dry material	\$67.00	\$60.00	\$67.00
Garden organics	\$47.00	\$47.00	\$53.00

Following closure of the landfill, putrescible & dry waste services are limited to hand-unloaded small vehicles (<4.5 tonnes gross mass limit) at Eastern Creek.

where you'll find us and when we're open



Resource recovery centres

- 1 Artarmon** 12 Lanceley Place, Artarmon
Sunday 10pm - Monday 5pm
Monday 10pm - Tuesday 5pm
Tuesday 10pm - Wednesday 5pm
Wednesday 10pm - Thursday 5pm
Thursday 10pm - Friday 5pm
Friday 10pm - Saturday 5pm
Sunday 7am - 3pm
- 2 Auburn** Old Hill Link, Homebush Bay
Open 24 hours a day from 9pm Sunday - 4pm Saturday
7am - 4pm Sunday
- 3 Belrose** Crozier Road, Belrose
6am - 5pm Monday to Friday
8am - 1pm Saturday & Sunday
- 4 Rockdale** 5 Lindsay Street, Rockdale
6am - 5pm Monday to Friday
8am - 5pm Saturday
8am - 1pm Sunday
- 5 Ryde** 145 Wicks Road, North Ryde
7am - 3pm Monday to Friday
Closed Weekends and Public Holidays
- 6 Seven Hills** 29 Powers Road, Seven Hills
Open 24 hours a day from 10pm Sunday - 6am Saturday
9am - 4pm Saturday & Sunday
- 7 Wetherill Park** 20 Davis Road, Wetherill Park
6am - 4.30pm Monday to Friday
8.30am - 3pm Saturday & Sunday

Resource recovery parks

- 8 Eastern Creek** Wallgrove Road, Eastern Creek
7am - 4pm Monday to Friday
8am - 4pm Saturday & Sunday
- 9 Kemps Creek** 1725 Elizabeth Drive, Kemps Creek
For disposal services at Kemps Creek Resource Recovery Park please contact Customer Service
- 10 Lucas Heights** New Illawarra Road, Lucas Heights
6am - 4pm Monday to Friday
8am - 4pm Saturday & Sunday
- 11 Spring Farm** 275 Richardson Road, Spring Farm
6am - 4pm Monday to Friday
8am - 4pm Saturday
8am - 12pm Sunday

Please note

Restricted opening hours may apply on Good Friday and Christmas Day.
Opening hours may be subject to review.
Ryde, Wetherill Park and Kemps Creek are closed on all public holidays.